

GUEST SERVICES

SERVE @ NORTHSIDE: VOLUNTEER OPPORTUNITIES

1. Bulletin Prep

This team meets every Friday morning at 8am and prepares the bulletins for the weekend services.

2. Greeting Team

Members are stationed around the exterior and auditorium doors. Greeters hold doors and sometimes distribute handouts; but more importantly they make lasting impressions through service to our Guests.

3. Ushers

We've all had that uneasy feeling of trying to find a seat in a crowded room. Ushers create a positive worship experience by welcoming Guests into the Auditorium and helping them find seats.

4. Communion Server

Typically, there are instructional prompts from the stage that alert the Communion Team to get into position to pass out the trays. Listen for phrases such as, "At this time I'll ask the Ushers to prepare for Communion" which would alert you to walk to your position but not to pass yet. Following that prompt, the Speaker or Host will normally pray, and then the Communion Trays are passed.

5. Info Booth Representative

The Info Booth is a central information point for our Guests. Volunteers in the info booth go above and beyond in serving our Guests by answering questions, providing clear information and helping them take next steps.

6. Parking Lot Greeter

The Guest experience begins in the Parking Lot. The Parking Lot Greeting Team is an excited, friendly and smiling group of people who are the first face of Northside. Volunteering on this Team is about creating a friendly environment where people feel genuinely welcomed.

7. Hospitality Team

Assist each Guest with genuine care and kindness by providing to their needs with a great level of courteousness and attentiveness. Hospitality Team Members are stationed at the tables outside the building entrance, where they provide coffee, doughnuts and smiles to all our Guests as they come and go from service.



8. Next Steps Call Team

This team is responsible for calling all of our guests and new members during the week after the weekend services. The calls are to express genuine gratitude for worshiping with us and to welcome them to Northside. The team also answers any additional questions that a guest or new member may have. This team is responsible for follow-up of all guests. They record any comments, prayer requests or family needs to share with appropriate Pastors and staff to review and follow up.

9. Welcome Center

The Welcome Center volunteers provide information about church activities, classes and ministries at Northside Christian Church. Volunteers may also provide tours of the building and classrooms. Volunteers on this team are be up to date with the “ins and outs” of NCC: church information, where classes are, and what upcoming events we have.

INTERESTED?

Fill out this form and drop it in the offering box in the Worship Center Lobby or email joe@northsidechurch.com

Name _____

Phone _____

Email _____